



City of Seattle Seattle City Light Department

DEPARTMENT POLICY & PROCEDURE

Subject

Number

DPP 500 P III-418

Effective

RESIDENTIAL RATE ASSISTANCE

January 11, 2012

Supersedes

/s/ by Jorge Carrasco

June 24, 1983

Approved by Jorge Carrasco

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1.0 Purpose

- 1.1 To establish account coding procedures for providing electric residential rate assistance under Rate Schedules REC, RET, RES, REH, RLC, RLT, RLS, RLH, REB, and RLB to eligible low-income customers.

2.0 Organizations Affected

- 2.1 City Light Customer Care Division
- 2.2 City of Seattle Human Services Department

3.0 References

- 3.1 City of Seattle, Seattle Municipal Code 21.49.040 Residential rate assistance (Schedules REC, RET, RES, REH, RLC, RLT, RLS, RLH, REB, and RLB).
- 3.2 City of Seattle Ordinance 123479 Electric Rates and Provisions.

4.0 Definitions

- 4.7 Eligible customers:
 - 4.1.1 18 years of age or older.

- 4.1.2 Maximum family annual income of not more than 70% of the Washington State median income.
- 4.1.3 Primary account holder.
- 4.1.4 Reside in a dwelling unit served by Seattle City Light.

5.0 Policy

- 5.1 This program provides reduced utility rates for income eligible families. Qualified applicants receive a 50% discount on their Seattle City Light bill. Those who are Seattle residents can also receive a reduced rate on their Seattle Public Utilities combined utilities (water, sewer, and garbage) bill.
 - 5.1.1 Applicant must meet three primary requirements:
 - 5.1.1.1 Household must meet income guidelines.
 - 5.1.1.2 Applicant does not receive a Section 8 housing voucher or live in subsidized housing operated by the Seattle Housing Authority, King County Housing Authority or Shelter+Care, where utility allowances are provided.
 - 5.1.1.3 The residential Seattle City Light bill must be in the applicant's name.

6.0 Responsibilities

- 6.1 Customer Care Division.
 - 6.1.1 Customer Care shall be responsible for:
 - 6.1.1.1 Coding accounts qualifying for Residential Rate Assistance for eligible applicants when notified by the Seattle Human Services Department.
 - 6.1.1.2 Removing accounts qualifying for Residential Rate Assistance when notified by the Seattle Human Services Department that the customer is no longer eligible or when the account is closed.

7.0 Procedure

N/A

8.0 Appendix

Distribution: Posted online at <http://sclweb.light.ci.seattle.wa.us/dpp/>

9.0 Revision History

Version	Date	Changes Made	Author/Key Contact
1.0	10-11-11	Updated to clarify eligibility requirements and include additional rate schedules. Update Coordinated By: Jackie Kirn	Shirley Mah